

Steven Scher

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EDUCATION

University of Delaware, Fall 2005-Present BM in Music Education

EXPERIENCE

Technician, University of Delaware IT User Services Fall 2005-Fall 2008

- Performed repairs and technical support for Windows and Apple computers.
- Provided pre-purchase consultations for students and faculty.
- Responsible for overseeing workstations.
- Direct contact with students and faculty from different departments.
- Virus/spyware repair, hardware repair, software installations, OS troubleshooting, data backup/recovery.

Telecommunications Systems Engineer, RJM Acquisitions, Inc. May 2008-August 2009

- Administration and management of phone system for two call centers.
- Worked on telecom switches, PRIs, VoIP.
- Programming of Siemens HiPath and HiComm switches.
- Wiring office infrastructure with data and voice lines for over 200 workstations.

Web Designer/Admin for UD Music Department Websites Spring 2008-Present

- Work with professors and various groups on developing and maintaining their websites.
- <http://music.udel.edu/percussion>
- <http://music.udel.edu/cmenc>

Percussion Instructor/Arranger, Cab Calloway School of the Arts Spring 2006-Fall 2008

- Instructor for Drumline (indoor and outdoor marching ensembles).
- Wrote the music for both indoor and outdoor shows.
- Ran full ensemble rehearsals as well as private lessons for high school level percussionists.

SKILLS

- Logic Studio/Final Cut Studio
- iWork/iLife Suites
- Adobe Creative Suite
- Microsoft Office Suite
- Dreamweaver
- Windows Movie Maker
- Sibelius Notation Software
- VST/AU Audio and Sound Libraries/Fonts
- FTP
- Audio Recording Equipment
- Mac OSX, Windows XP/Vista/7, Linux
- Software and Hardware Support/Repair